



KENYATTA UNIVERSITY

SERVICE DELIVERY CHARTER

KITUI CAMPUS

OUR VISION STATEMENT

To be dynamic, inclusive and globally competitive centre of excellence in the provision of quality education, training and research for sustainable development.

OUR MISSION STATEMENT

To provide quality education and training through knowledge generation, research, innovation, creativity and community service.

ITEM	SERVICE RENDERED	CUSTOMER OBLIGATION	CHARGES	TIME-LINES
1.	Admission of students	Meeting minimum entry requirements	Free	Within 2 weeks after JAB selection
2.	Registration of students	Payment of Tuition Fee	Free	Within: -1 month for regular students -2 months for ODEL students -1 week for IBP
3.	Student evaluation	(i) Student ID card (ii) Exam card	Free	As per exam timetable
4.	Graduation of students	(i) Application for graduation (ii) Fees clearance	Applicable fee	Twice per year in June/July and December
5.	Issuance of Certificates	(i) University Clearance (ii) National ID card	Free	Starting 1 week after graduation
6.	Treatment at university Health Unit	Student ID	Free	Within 2 hours

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