

The current study sought to investigate the factors affecting financial services delivery by Agricultural Finance Corporation of Kenya. The study was guided by the following specific objectives:- (i) To establish how institutional innovations and diversity affected financial services delivery by Agricultural Finance Corporation; (ii) To determine staff adequacy and training affected financial services delivery by Agricultural Finance Corporation; (iii) To establish how culture and attitude of staff of Agricultural Finance Corporation towards clients affected financial services delivery; and (iv) To determine how managerial and organizational factors support affected financial services delivery to by Agricultural Finance Corporation. The population of interest was the entire management staff of APC based at the Head Office in Nairobi. A representative sample of 65 staff representing all departments was selected to participate in the study. For purposes of the current study, the data pertaining to profile of the respondents was analyzed by employing content analysis. The data pertaining to objectives of the study was analyzed by employing descriptive statistics. Computation of frequencies in tables, charts and bar graphs was used in data presentation. In addition, the researcher used standard deviations and mean scores to present information pertaining to the study objectives. The information was presented and discussed as per the objectives and research questions of the study.